

Patient's Bill of Rights

Each patient receiving services at the Summit Surgical Center shall have the following rights; according to New Jersey Administrative Code, Title 8 Chapter 43A-16.2:

1. To be informed of these rights, as evidenced by the patient's written acknowledgement, or by documentation by staff in the medical record, that the patient was offered a written copy of these rights and given a written or verbal explanation of these rights, in terms the patient could understand. The Center will supply the patient with rules and regulations governing patient conduct while in the Center;
2. To be informed of services available in the facility, of the names and professional status of the personnel providing and/or responsible for the patient's care, and of fees and related charges, including the payment, fee, deposit, and refund policy of the facility and any charges for services not covered by sources of third-party payment or not covered by the facility's basic rate;
3. To be informed if the facility has authorized other health care and educational institutions to participate in the patient's treatment. The patient also shall have a right to know the identity and function of these institutions, and to refuse to allow their participation in the patient's treatment;
4. To receive from the patient's physician(s) or clinical practitioner(s), in terms that the patient understands, an explanation of his or her complete medical/health condition or diagnosis, recommended treatment, treatment options, including the option of no treatment, risk(s) of treatment, and expected result(s). If this information would be detrimental to the patient's health, or if the patient is not capable of understanding the information, the explanation shall be provided to the patient's next of kin or guardian. This release of information to the next of kin or guardian, along with the reason for not informing the patient directly, shall be documented in the patient's medical record;
5. To participate in the planning of the patient's care and treatment, and to refuse medication and treatment. Such refusal shall be documented in the patient's medical record;
6. To be included in experimental research only when the patient gives informed, written consent to such participation, or when a guardian gives such consent for an incompetent patient in accordance with law, rule and regulation. The patient may refuse to participate in experimental research, including the investigation of new drugs and medical devices;
7. To voice grievances or recommend changes in policies and services to facility personnel, the governing authority, and/or outside representatives of the patient's choice either individually or as a group, and free from restraint, interference, coercion, discrimination, or reprisal;
8. To be free from mental and physical abuse, free from exploitation, and free from use of restraints unless they are authorized by a physician for a limited period of time to protect the patient or others from injury. Drugs and other medications shall not be used for discipline of patients or for convenience of facility personnel;
9. To confidential treatment of information about the patient.
 - i. Information in the patient's medical record shall not be released to anyone outside the facility without the patient's approval, unless another health care facility to which the patient was transferred requires the information, or unless the release of the information is required and permitted by law, a third-party payment contract, or a peer review, or unless the information is needed by the Department for statutorily authorized purposes.
 - ii. The facility may release data about the patient for studies containing aggregated statistics when the patient's identity is masked.
10. To be treated with courtesy, consideration, respect, and recognition of the patient's dignity, individuality, and right to privacy, including, but not limited to, auditory and visual privacy. The patient's privacy shall also be respected when facility personnel are discussing the patient;
11. To not be required to perform work for the facility unless the work is part of the patient's treatment and is performed voluntarily by the patient. Such work shall be in accordance with local, State, and Federal laws and rules;
12. To exercise civil and religious liberties, including the right to independent personal decisions. No religious beliefs or practices, or any attendance at religious services, shall be imposed upon any patient;
13. To not be discriminated against because of age, race, religion, sex, sexual orientation, nationality, or ability to pay, or deprived of any constitutional, civil, and/or legal rights solely because of receiving services from the facility; and
14. To expect and receive appropriate assessment, management and treatment of pain as an integral component of that person's care in accordance with N.J.A.C. 8:43E-6.

Patient's Responsibilities

1. The patient is expected to provide, to the best of their knowledge, accurate and complete information about their present complaint, past illnesses, hospitalizations, medications, and other matters relating to their health.
2. The patient is expected to cooperate with the planned care and treatment at Summit Surgical Center.
3. The patient is expected to be aware of and sensitive to the needs of other patients, and respectful of the property of other patients.
4. The patient has the responsibility to meet financial obligations to Summit Surgical Center and the physician for the services rendered.
5. The patient's activities must be consistent with the policies and procedures of the Summit Surgical Center that relate to patient care and conduct. The patient and any accompanying members are expected not to engage in any activity which is in violation of those policies and procedures.
6. Any patient that does not follow the plan of care prescribed for their surgical procedure, or that does not adhere to these Patient Responsibilities, may be dismissed from care at Summit Surgical Center.

Advance Directives

If you have an advance directive, please provide a copy to Summit Surgical Center staff at the time of your admission. Please understand that while the physicians and staff of Summit Surgical Center respect your rights in accordance with law to participate in decisions regarding your healthcare, it is the policy of Summit Surgical Center that all patients undergoing surgical procedures will be considered eligible for life-sustaining emergency treatment. You may receive more information about advance directives from the New Jersey Department of Health & Senior Services at : http://www.state.nj.us/health/healthfacilities/documents/ltc/advance_directives.pdf

Comments or complaints may be forwarded to the following offices:

Administrator
Summit Surgical Center, LLC
200 Bowman Drive
Suite D 160
Voorhees, NJ 08043
Tel: (856) 247-7800
Fax: (856) 247-7858
www.summitsurgicalcenter.net

Division of Health Facilities
Evaluation and Licensing
New Jersey State
Department of Health
CN 367
Trenton, NJ 08625-0367
(800) 792-9770
State of New Jersey

Accreditation Association for Ambulatory Health Care
5250 Old Orchard Road
Suite 200
Skokie, IL 60077
(847) 853 6060
info@aaahc.org

Office of the Ombudsman for the Institutionalized Elderly CN 807
Trenton, NJ 08625
(877) 582-6995
www.cms.hhs.gov/center/ombudsman.asp
<http://www.cms.hhs.gov/center/ombudsman.asp>

Office of Medicare Beneficiary Ombudsman
<http://www.medicare.gov/claims-and-appeals/medicare-rights/get-help/ombudsman.html>

